Utility Type	Company	Se #	rvice %		onnect/ otice %	Bi #	lling %	Miscel #	llaneous %	Total Complaints	Rate per 1000 Customers
COMMUNICATIONS	CHINA TELEPHONE COMPANY	1	50%		0%	1	50%		0%	2	0.5
	COBBOSSEECONTEE TELEPHONE COMPANY (TDS)		0%		0%		0%		0%	0	0.0
	COMMUNITY SERVICE TELEPHONE COMPANY		0%		0%	1	100%		0%	1	0.1
	HAMPDEN TELEPHONE COMPANY (TDS)		0%		0%		0%		0%	0	0.0
	HARTLAND & ST. ALBANS TELEPHONE COMPANY (TDS)		0%		0%		0%		0%	0	0.0
	ISLAND TELEPHONE CO. (TDS)		0%		0%		0%		0%	0	0.0
	LINCOLNVILLE TELEPHONE COMPANY		0%		0%		0%		0%	0	0.0
	MAINE TELEPHONE COMPANY	1	33%		0%	2	67%		0%	3	0.2
	MID-MAINE COMMUNICATIONS	1	11%	5	56%	3	33%		0%	9	1.4
	NORTHLAND TELEPHONE COMPANY OF MAINE	5	56%		0%	4	44%		0%	9	0.4
	OXFORD TELEPHONE COMPANY		0%		0%		0%		0%	0	0.0
	OXFORD WEST TELEPHONE COMPANY	2	67%		0%	1	33%		0%	3	0.3
	PINE TREE TELEPHONE COMPANY		0%	1	20%	3	60%	1	20%	5	0.5
	SACO RIVER TELEPHONE COMPANY	1	100%		0%		0%		0%	1	0.1
	SIDNEY TELEPHONE COMPANY		0%		0%	1	33%	2	67%	3	1.8
1	SOMERSET TELEPHONE COMPANY (TDS)	1	20%		0%	2	40%	2	40%	5	0.4
	STANDISH TELEPHONE COMPANY	3	75%	1	25%		0%		0%	4	0.4
	TIDEWATER TELECOM	1	17%	2	33%	3	50%		0%	6	0.5
	UNION RIVER TELEPHONE COMPANY		0%		0%	1	100%		0%	1	0.7
	UNITEL, INC.		0%	1	33%		0%	2	67%	3	0.5
	VERIZON NEW ENGLAND, INC. D/B/A VERIZON MAINE	78	32%	47	19%	110	45%	8	3%	243	0.5
	WARREN TELEPHONE COMPANY (TDS)		0%		0%		0%	1	100%	1	0.5
	WEST PENOBSCOT TELEPHONE COMPANY (TDS)		0%		0%		0%		0%	0	0.0
Industry Totals	23	94	31%	57	19%	132	44%	- 16	5%	299	0.5
ELECTRIC	BANGOR HYDRO-ELECTRIC COMPANY	24	28%	47	55%	13	15%	1	1%	85	0.8
	CENTRAL MAINE POWER COMPANY	48	12%	250	61%	110	27%	1	0%	409	0.7
	EASTERN MAINE ELECTRIC CO-OP, INC	1	7%	10	67%	3	20%	1	7%	15	1.2
	FOX ISLANDS ELECTRIC COOPERATIVE, INC		0%		0%		0%		0%	0	0.0
	HOULTON WATER COMPANY - ELECTRIC DEPT.	1	10%	6	60%	3	30%		0%	10	1.9
	ISLE-AU-HAUT ELECTRIC POWER COMPANY		0%		0%		0%		0%	0	0.0
	KENNEBUNK LIGHT & POWER DISTRICT		0%	2	67%	1	33%		0%	3	0.5

Utility Type	Company		vice %	Disconnect/ Notice # %		Billing # %		Miscellaneous # %	Total Complaints	Rate per 1000 Customers
WATER	BAILEYVILLE UTILITY DISTRICT		0%		0%		0%	0%	0	0.0
	BANGOR WATER DISTRICT		0%	1	100%		0%	0%	1	0.1
	BAR HARBOR WATER DEPARTMENT		0%		0%		0%	0%	0	0.0
	BATH WATER DISTRICT		0%	1	50%	1	50%	0%	2	0.6
	BELFAST WATER DISTRICT		0%		0%	1	100%	0%	1	1.5
	BERWICK WATER DEPARTMENT		0%	1	100%		0%	0%	1	1.2
	BETHEL WATER DISTRICT		0%		0%		0%	0%	0	0.0
	BIDDEFORD & SACO WATER COMPANY		0%	1	100%		0%	0%	1	0.1
	BINGHAM WATER DISTRICT		0%		0%	1	100%	0%	1	2.1
	BOOTHBAY REGION WATER DISTRICT		0%		0%		0%	0%	0	0.0
4	BOWDOINHAM WATER DISTRICT		0%		0%		0%	0%	0	0.0
	BREWER WATER DEPARTMENT	1	20%	1	20%	3	60%	0%	5	1.4
	BRIDGTON WATER DISTRICT		0%		0%		0%	0%	0	0.0
	BROWNVILLE WATER DEPARTMENT		0%		0%		0%	0%	0	0.0
	BRUNSWICK & TOPSHAM WATER DISTRICT		0%		0%		0%	0%	0	0.0
A STATE OF THE STA	BUCKFIELD VILLAGE CORPORATION		0%		0%		0%	0%	0	0.0
	CALAIS (CITY OF) WATER DEPARTMENT		0%		0%		0%	0%	0	0.0
	CANTON WATER DISTRICT		0%		0%		0%	0%	0	0.0
	CARIBOU UTILITIES DISTRICT		0%		0%		0%	0%	0	0.0
	CASTINE WATER DEPARTMENT		0%		0%		0%	0%	0	0.0
	CLINTON WATER DISTRICT		0%		0%		0%	0%	0	0.0
	CORINNA WATER DISTRICT		0%		0%		0%	0%	0	0.0
	CORNISH WATER DISTRICT		0%		0%		0%	0%	0	0.0
	DANFORTH WATER DISTRICT		0%		0%		0%	0%	0	0.0
	DEER ISLE CONSUMER OWNED WATER UTILITY		0%		0%		0%	0%	0	0.0
	DEXTER UTILITY DISTRICT		0%	Area Court of the	0%		0%	0%	0	0.0
	DIXFIELD WATER DEPARTMENT	2	100%		0%		0%	0%	2	3.3
	DOVER-FOXCROFT WATER DISTRICT		0%		0%		0%	0%	0	0.0
	DRESDEN WATER DISTRICT		0%		0%		0%	0%	0	0.0
	EAGLE LAKE WATER & SEWER DISTRICT		0%		0%		0%	0%	0	0.0
	EAST MILLINOCKET WATER WORKS		0%		0%		0%	0%	0	0.0
	EAST PITTSTON WATER DISTRICT		0%		0%		0%	0%	0	0.0
	EAST VASSALBORO WATER SYSTEM		0%		0%	1	100%	0%	1	12.2

Utility Type	Company	Ser #	rvice %		onnect/ otice %	Bil #	ling %	Miscellaneous # %	Total Complaints	Rate per 1000 Customers
ELECTRIC	MADISON DEPARTMENT OF ELECTRIC WORKS	1	13%	5	63%	2	25%	0%	8	3.2
	MAINE PUBLIC SERVICE COMPANY	1	3%	20	65%	10	32%	0%	31	0.9
	MATINICUS PLANTATION ELECTRIC COMPANY		0%		0%		0%	0%	0	0.0
	MONHEGAN PLANTATION POWER DISTRICT		0%		0%		0%	0%	0	0.0
	SWANS ISLAND ELECTRIC COOPERATIVE		0%		0%		0%	0%	0,	0.0
	VAN BUREN LIGHT & POWER DISTRICT		0%		0%		0%	0%	. 0	0.0
Industry Totals	13	76	14%	340	61%	142	25%	3 1%	561	0.8
GAS	BANGOR GAS COMPANY, LLC		0%		0%		0%	0%	0	0.0
	MAINE NATURAL GAS, LLC.		0%		0%		0%	0%	0	0.0
	NORTHERN UTILITIES, INC MAINE	10	-10%	29	29%	60	59%	2 2%	101	4.2
Industry Totals	3	10	10%	29	29%	60	59%	2 2%	101	4.2
OTHER	OTHER		0%		0%		0%	0%	0 -	0.0
Industry Totals	1	0	0%	0	0%	0	0%	0 0%	0	0.0
WATER	ADDISON POINT WATER DISTRICT		0%		0%	,	0%	0%	0	0.0
7771231	ALFRED WATER DISTRICT		0%		0%		0%	0%	0	0.0
	ALLEN WATER COMPANY	1	100%		0%		0%	0%	1	37.0
	ANDOVER WATER DISTRICT		0%		0%		0%	0%	0	0.0
	ANSON WATER DISTRICT		0%		0%		0%	0%	0	0.0
***************************************	AQUA MAINE, INC BUCKSPORT		0%		0%		0%	0%	0	0.0
	AQUA MAINE, INC CAMDEN/ROCKLAND MAIN OFFIC	3	100%		0%		0%	0%	. 3	0.4
	AQUA MAINE, INC FREEPORT		0%		0%		0%	0%	0	0.0
	AQUA MAINE, INC GREENVILLE		0%		0%		0%	0%	0	0.0
	AQUA MAINE, INC HARTLAND DIVISION		0%		0%		0%	0%	0	0.0
	AQUA MAINE, INC KEZAR FALLS		0%		0%		0%	0%	0	0.0
	AQUA MAINE, INC MILLINOCKET		0%		0%		0%	0%	0	0.0
	AQUA MAINE, INC OAKLAND		0%	1	100%		0%	0%	1	1.1
	AQUA MAINE, INC SKOWHEGAN		0%		0%		0%	0%	0	0.0
	ASHLAND WATER & SEWER DISTRICT		0%	1	100%		0%	0%	1	3.1
	AUBURN WATER DISTRICT		0%		0%	11 11	0%	0%	0	0.0
	AUGUSTA WATER DISTRICT		0%	4	100%		0%	0%	. 4	0.7

Utility Type	Company	Service # %		sconnect/ Notice # %	Billing # %	Miscellaneous # %	Total Complaints	Rate per 1000 Customers
WATER	ELLSWORTH WATER DEPARTMENT	09		0%	0%	0%	0	0.0
	EUSTIS WATER DEPARTMENT	0%	5 1	100%	0%	0%	1	5.2
***	EXETER WATER DEPARTMENT	09	5	0%	0%	0%	0	0.0
	FARMINGTON FALLS STANDARD WATER DISTRICT	09	,	0%	0%	0%	0	0.0
	FARMINGTON VILLAGE CORPORATION	09	5	0%	0%	0%	0	0.0
	FORT FAIRFIELD UTILITIES DISTRICT	09	5	0%	0%	0%	0	0.0
	FORT KENT WATER DEPARTMENT	0%	5 .	0%	0%	0%	0	0.0
	FRANKLIN WATER DEPARTMENT	1 100%)	0%	0%	0%	1	5.5
	FRIENDSHIP WATER DEPARTMENT	0%	5	0%	0%	0%	0	0.0
	FRYEBURG WATER COMPANY	09	,	0%	0%	0%	0	0.0
	GARDINER WATER DISTRICT	0%	,	0%	0%	0%	0	0.0
	GRAND ISLE WATER DEPARTMENT	09	5	0%	0%	0%	0	0.0
	GRAY WATER DISTRICT	09	,	0%	0%	0%	0	0.0
	GREAT SALT BAY SANITARY DISTRICT	09	,	0%	0%	0%	0	0.0
	GUILFORD/SANGERVILLE WATER DISTRICT	09	'n	0%	0%	0%	0	0.0
	HALLOWELL WATER DISTRICT	0%	6	0%	0%	0%	0	0.0
	HAMPDEN WATER DISTRICT	0%	ó	0%	1 100%	0%	1	0.6
	HARRISON WATER DISTRICT	09	ó	0%	0%	0%	0	0.0
	HEBRON WATER COMPANY	0%	ó	0%	0%	0%	0	0.0
	HOULTON WATER COMPANY	09	6	0%	0%	0%	0	0.0
	HOWLAND WATER DEPARTMENT	0%	6	0%	0%	0%	0	0.0
	ISLAND FALLS WATER DEPARTMENT	09	6	0%	1 100%	0%	1	5.3
	JACKMAN UTILITY DISTRICT - WATER DIVISION	0%	6	0%	0%	0%	0	0.0
	JAY VILLAGE WATER DISTRICT	0%	6	0%	0%	0%	0	0.0
	KENNEBEC WATER DISTRICT	1 139	5 5	63%	2 25%	0%	8	0.9
	KENNEBUNK/KENNEBUNKPORT/WELLS WATER	1 50%	,	0%	1 50%	0%	2	0.2
	KINGFIELD WATER DISTRICT	09	6	0%	0%	0%	. 0	0.0
	KITTERY WATER DISTRICT	09	6 1	100%	0%	0%	1	0.2
	LEWISTON WATER DEPARTMENT	0%	6 2	50%	2 50%	0%	4	0.4
	LIMERICK WATER DISTRICT	09	6	0%	0%	0%	0	0.0
	LIMESTONE WATER & SEWER DISTRICT	09	6	0%	0%	0%	0	0.0
	LINCOLN WATER DISTRICT	09	6	0%	0%	0%	0	0.0
	LISBON WATER DEPARTMENT	09	6	0%	0%	0%	0	0.0

Utility Type	Company		vice	Discon Not	tice		ling		laneous	Total Complaints	Rate per 1000
		#	%	#	%	#	1%	#	%	us Complaints % 0 % 0 % 0 % 0 % 0 % 0 % 0 % 0 % 0 % 0 % 0 % 0 % 0	Customers
WATER	WILTON WATER DEPARTMENT		0%	-	0%		0%		0%	0	0.0
	WINTER HARBOR WATER DISTRICT		0%		0%		0%		0%	0	0.0
	WINTERPORT WATER DISTRICT		0%		0%		0%		0%	0	0.0
	WINTHROP UTILITIES DISTRICT		0%		0%		0%		0%	0	0.0
	WISCASSET WATER DISTRICT		0%		0%		0%		0%	0	0.0
	YARMOUTH WATER DISTRICT		0%		0%		. 0%		0%	0	0.0
	YORK WATER DISTRICT		0%		0%		0%		0%	0	0.0
Industry Totals	155	17	23%	34	46%	23	31%	0	0%	74	0.3
WATER COMMON CARRIER	BAY EXPRESS WATER TAXI		0%		0% .	•	0%		0%	0	0.0
	CASCO BAY CHARTER, INC.		0%		0%		0%		0%	0	0.0
	CASCO BAY ISLAND TRANSIT DISTRICT		0%		0%		0%		0%	0	0.0
	CHEBEAGUE TRANSPORTATION SERVICE		0%		0%		0%		0%	0	0.0
	EAGLE TOURS, INC		0%		0%		0%		0%	0	0.0
	INTERCOASTAL MARINE TRANSPORT		0%		0%		0%		0%	0	0.0
	ISLAND TRANSPORTER, LLC		0%		0%		0%		0%	0	0.0
	LIONEL PLANTE ASSOCIATES		0%		0%		0%		0%	0	0.0
<u></u>	MARINE TAXI SERVICE		0%		0%		0%		0%	0	0.0
	OLDE PORT MARINER FLEET, INC.		0%		0%		0%		0%	0	0.0
	THE WATER TAXI F/K/A PRESUMPSCOT WATER TAXI		0%		0%		0%		0%	0	0.0
	WILLARD CUSHING LLC D/B/A PORTLAND WATER TAXI		0%		0%		0%		0%	0	0.0
Industry Totals	12	0	0%	0	0%	0	0%	0	0%	0	0.0

Utility Type	Company	Service #	e %		nnect/ tice %	Bill #	ing %	Miscellaneous # %	Total Complaints	Rate per 1000 Customer
WATER	PATTEN WATER DEPARTMENT		0%		0%		0%	0%	0	0.0
	PITTSFIELD WATER WORKS		0%	1	50%	1	50%	0%	2	1.9
	PLYMOUTH WATER DISTRICT		0%		0%		0%	0%	0	0.0
	PORT CLYDE WATER DISTRICT		0%	· · · · · · · · · · · · · · · · · · ·	0%		0%	0%	0	0.0
	PORTLAND WATER DISTRICT		0%	6	60%	4 ,	40%	0%	10	0.2
	PRESQUE ISLE WATER DISTRICT		0%		0%		0%	0%	0	0.0
	QUANTABACOOK WATER DISTRICT		0%		0%		0%	0%	0	0.0
<u></u>	RANGELEY WATER DISTRICT		0%		0%		0%	0%	0	0.0
	RICHMOND UTILITIES DISTRICT		0%		0%		0%	0%	0	0.0
	RUMFORD WATER DISTRICT		0%		0%		0%	0%	0	0.0
	SABATTUS SANITARY DISTRICT (WATER DEPT.)		0%		0%		0%	0%	0	0.0
	SANDY POINT WATER COMPANY		0%		0%		0%	0%	0	0.0
	SANFORD WATER DISTRICT		0%		0%		0%	0%	0	0.0
	SEARSMONT VILLAGE WATER ASSN		0%		0%		0%	0%	0	0.0
	SEARSPORT WATER DISTRICT		0%		0%		0%	0%	0	0.0
	SMALL POINT WATER COMPANY		0%		0%		0%	0%	0	0.0
	SOLON WATER DISTRICT		0%		0%		0%	0%	0	0.0
	SOUTH BERWICK WATER DISTRICT		0%		0%		0%	0%	0	0.0
	SOUTH FREEPORT WATER DISTRICT		0%		0%		0%	0%	0	0.0
	SOUTHPORT WATER SYSTEM		0%	:	0%		0%	0%	0	0.0
	SOUTHWEST HARBOR WATER DEPARTMENT		0%		0%	1	100%	0%	1	1.1
	ST. FRANCIS WATER DISTRICT		0%		0%		0%	0%	0	0.0
	STARKS WATER DISTRICT	1 10	00%		0%		0%	0%	1	47.6
	STONINGTON WATER COMPANY		0%		0%		0%	0%	0	0.0
	STRONG WATER DISTRICT		0%		0%		0%	0%	0	0.0
	TENANTS HARBOR WATER DISTRICT		0%		0%		0%	0%	0	0.0
	TOWN OF WALDOBORO WATER DEPARTMENT		0%		0%	-	0%	0%	0	0.0
	VAN BUREN WATER DISTRICT		0%		0%		0%	0%	0	0.0
	VINALHAVEN WATER DISTRICT		0%		0%		0%	0%	0	0.0
	WALDOBORO WATER DEPARTMENT		0%		0%		0%	0%	0	0.0
	WASHBURN WATER DEPARTMENT		0%		0%	. ,	0%	0%	0	0.0
	WATERBORO WATER DISTRICT		0%	1	100%		0%	0%	1	9.0
	WEST PARIS WATER DISTRICT		0%	1	100%		0%	0%	1	5.0

Utility Type	Company	Se #	rvice %	Disconnect/ Notice # %	#	Billing %	Miscellaneous # %	Total Complaints	Rate per 1000 Customers
WATER	LIVERMORE FALLS WATER DISTRICT	2	100%	0%		0%	0%	2	1.5
	LONG POND WATER DISTRICT		0%	0%	1	100%	0%	1	6.1
	LUBEC WATER & ELECTRIC DISTRICT (WATER)		0%	0%		0%	0%	0	0.0
	MACHIAS WATER COMPANY		0%	0%	1	100%	0%	1	1.8
	MADAWASKA WATER DISTRICT		0%	0%		0%	0%	0	0.0
	MADISON WATER DISTRICT	1	50%	1 50%		0%	0%	2	0.5
	MARS HILL UTILITY DISTRICT		0%	0%		0%	0%	0	0.0
	MECHANIC FALLS WATER DEPARTMENT		0%	0%		0%	0%	0	0.0
	MEXICO WATER DISTRICT		0%	0%		0%	0%	0	0.0
	MILBRIDGE WATER DISTRICT		0%	0%		0%	0%	0	0.0
	MILO WATER DISTRICT	1	100%	0%		0%	0%	1	1.4
	MONHEGAN WATER COMPANY		0%	0%		0%	0%	0	0.0
	MONSON UTILITIES DISTRICT		0%	0%		0%	0%	0	0.0
	MORRILL VILLAGE WATER DISTRICT		0%	0%		0%	0%	0	0.0
	MOSCOW WATER DISTRICT		0%	0%		0%	0%	. 0	0.0
	MOUNT DESERT WATER DISTRICT		0%	0%		0%	0%	0	0.0
	MT. BLUE STANDARD WATER DISTRICT	1	100%	0%		0%	0%	1	3.6
	NEW PORTLAND WATER DISTRICT		0%	0%		0%	0%	0	0.0
	NEW SHARON WATER DISTRICT		0%	0%		0%	0%	0	0.0
	NEWPORT WATER DISTRICT	7	0%	0%	1	100%	0%	1	1.5
	NORRIDGEWOCK WATER DISTRICT		0%	0%		0%	0%	0	0.0
	NORTH BERWICK WATER DISTRICT		0%	0%		0.%	0%	0	0.0
	NORTH HAVEN WATER DEPARTMENT		0%	0%		0%	0%	0	0.0
	NORTH JAY WATER DISTRICT		0%	0%		. 0%	. 0%	0	0.0
	NORTHPORT VILLAGE CORPORATION (WATER DEPARTMENT)		0%	0%		0%	0%	0	0.0
	NORWAY WATER DISTRICT		0%	0%		0%	0%	0	0.0
	OLD TOWN WATER DISTRICT		0%	1 100%		0%	0%	1	0.3
	OQUOSSOC STANDARD WATER DISTRICT		0%	0%		0%	0%	0	0.0
	ORONO-VEAZIE WATER DISTRICT	1	50%	1 50%		0%	0%	2	1.0
	OXFORD WATER DISTRICT		0%	0%	1	0%	0%	0	0.0
	PARIS UTILITY DISTRICT		0%	0%		0%	0%	0	0.0
	PASSAMAQUODDY WATER DISTRICT		0%	2 100%		0%	0%	2	2.7